



Zoom webinar: Roadmap for Service Innovation

Date and time: 3 November 2020 at 13.00 – 14.30 (CET)

Venue: Zoom webinar

Program

- 13.00 Introduction VOPD and tools for implementation**
Niclas Forsling, Project Manager, Centre for Rural Medicine, Sweden
Bengt Andersson, Senior Adviser, Nordic Welfare Center
- 13.10 Norwegian Roadmap for Service Innovation – Vejkart for tjensteinnovation**
Kristin Standal, Norwegian Association of Local and Regional Authorities,
Norway
- 13.40 Using the Norwegian roadmap for service innovation on local level in Sweden**
Katarzyna Wikström, Local Healthcare district of South Lapland, of Region
Västerbotten, Sweden.
- 14.10 The way to success**
Discussion between Niclas Forsling, Bengt Andersson, Kristin Standal and
Katarzyna Wikström
- 14.30 Closing of the webinar**